

# Westpac Disaster Relief Package

Assists customers, communities and employees when natural disasters hit, such as bushfires, floods and cyclones.

Depending on the nature of disasters, our Disaster Support generally offers the following:

## 1. Home loan and insurance customers

- Home Loan customers may apply to defer payments for up to three months
- Affected Westpac customers with Home and Contents insurance can make a claim online 24/7
- Affected Westpac customers with Car insurance can make a claim online 24/7.

## 2. Credit cards, term deposits and personal loans

- Credit card customers may apply to defer payments to their card for up to 90 days
- Term deposit customers can withdraw funds early without any interest rate reduction
- Customers experiencing hardship may also be offered a halt on all interest accrual on unsecured credit products for a period of up to three months.

## 3. Business customers

- Business loan customers may apply to defer repayments for up to three months
- Businesses with existing loans can request loan restructuring without incurring the usual bank establishment fees
- Business customers with merchant facilities are eligible to receive assistance, including monthly terminal access fee refunds for up to three months.

### Link

<https://www.westpac.com.au/about-westpac/sustainability/initiatives-for-you/customers-disaster-relief/>

### Status

Open

### Provider

Westpac Bank

### Amount

Unspecified

### Rounds

None - Always Open

### Location

- National

### Who Can Apply

- Businesses
- Individual

### Co-contribution Required?

No

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